



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 7<sup>th</sup> November 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/10/40.

You requested the following information, please also see our response below:

**1a. Please tell me how many addresses in your area have been flagged as too dangerous for your paramedics/crews to enter without police protection.**

We have 32 red 'at-risk' markers on our Computer Aided Dispatch (CAD) system to flag a historic dangerous episode, meaning attendance is required with the police

**1b. Please list the three towns/cities in your area with the highest number of addresses on this list and for each of these three towns/cities, tell me the number of addresses.**

Surrey has the highest number of red markers. We cannot break this down by town as this may be identifiable to individuals.

**2a. Please tell me for each of the FINANCIAL years a) 2013/14 b) 2014/15 c) 2015/16 d) 2016/17 e) 2017/18 how many ambulance staff have been a) physically assaulted b) verbally abused by members of the public while on duty.**

Please see table below:

Financial Year	Victims of Physical Assault	Number of incidents of aggression*
2013-14	113	244
2014-15	126	304
2015-16	207	362
2016-17	234	445
2017-18	220	433

\* Please note we only record the number of victims for physical assaults. We record the number of incidents reported for other types of aggression, but in order to identify the number of victims this would require a manual search of each record and would exceed 18hours and is therefore exempt under Section 12- FOI (Appropriate limit and fees) Regulations 2004.

**2b. For each incident, please give a) a summary of the incident b) details of injuries sustained**

To extract this information would require a manual search of each record and would exceed 18 hours and is therefore exempt under Section 12- FOI (Appropriate limit and fees) Regulations 2004.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust